Disability Without Limits | C2A

Partnership Prospectus

Connecting2Ability
Empowering Lives. Building Communities.
Creating Opportunity.



Contents

Message from Tim Crowe
Connecting2Australia Board Chair 3

C2A history 4

What does disability look like 6

Community programs 8

Supported employment 10

Op shops / Respite 12

6 good reasons to support C2A 13

Our programs 15

Message from Steven Johnston
Connecting2Australia CEO 18



Message from Tim Crowe Connecting2Australia Board Chair

I have been working with the C2A Board for 18 years and have witnessed a massive revolution in the way that disability support services are delivered to our clients.

NDIS has rightly given choice and control to clients for the services that they elect to use, but the model has become very complex and comes with significant administrative and compliance obligations.

C2A prides itself on being a registered NDIS provider, meaning that we add extra layers of rigor to ensuring the wellbeing of our clients, but this comes at a cost which is difficult to recover through regular funding channels.

That is why we are focused on improving our commercial operations and opportunity shops (both of which also provide supported employment to people with disability), to generate additional revenue to help make ends meet.

But, if we truly want to make a difference, we need additional funding to ensure that we keep our equipment, systems, facilities and properties in good working order to deliver great experiences to our clients, employees and customers alike.

Which is why I encourage you to consider C2A as a recipient of any generosity that you can send our way.

We work with a vulnerable, disadvantaged cohort of our community, and your support will make a real difference to their lives.

Please explore this prospectus to see the range of programs where your contribution could deliver impact to people living with disability.



Connecting2Australia

CELEBRATING SEVENTY YEARS

1953 – 2023

70 Years in the Making

C2A is the oldest provider of support for people living with disability on the Mornington Peninsula. We thank the dedication of the families and local community who drew attention to the lack of services and resources needed.



1953

Established 19 June

Peninsula Children's Welfare Association formed. The first School opened in November at the Methodist Church Hall in Frankston.

1955

Day Training Centre

32 Cranbourne Rd property purchased. It had a small cottage used as a Day Training Centre, opening with 19 children.

1958

Building Appeal

The number of children had outgrown the capacity of the original Centre.

The Association's Building Appeal began.

1960

Day Training Centre

The new Day Training Centre was built and opened in February.

1963

Woorinyan's First Bus

The Centre was named Woorinyan, an aboriginal word meaning "love".

Frankston Jaycees, present the Centre's first bus.

1964

45 Pupils

The development of a Sheltered Workshop investigated.

Pupils attending grew to 45.

1965

Sheltered Workshop

The Workshop began by assembling carpet sample books. The first paid work for trainees earning five shillings each.

1966

Decimal Currency

The change in currency met with disastrous consequences for donations.

1967

Closure Threat

Finances were at an all-time low, a real threat of closing down.

Community public appeal helped resolve the crisis.

1968

Workshop Appeal

Appeal dedicated to building a Workshop for young people too old for a Day Training Centre.

1972

Woorinyan Sheltered Workshop

The Workshop opened on May 28th thanks to Combined Service Clubs Appeal sponsored by The Lions Club of Frankston.

1978

Citizens Welfare

The Association changed from Children's Welfare to the Citizens Welfare Association to cover people of all ages.

1980

Adult Training

Woorinyan Adult Training Support Service formed with 66 clients from 18 – 64 years of age.

1989

Largest Services Centre

Servicing 81 Adults in the Westernport Region. Founding Committee Member, Mrs Mavis Willoughby retires after 36 Years.

1990

Rotary Recognised

Rotary Club of Frankston North recognised for the considerable funds raised, equipment purchased and maintenance efforts. Icia eos ut ommos







1991

New Bus

The Rotary Club of Frankston purchase a new bus.

1993

ABC TV Program

"All in a Day's Work" Program conveying the abilities of people with disability.

1996

Training & Employment

Restructured to Adult Training Support and Employment Support Services.

2003

50 Years

Woorinyan Celebrated 50 years.

2005

Merger & Expansion

Merger with Aspire's Supported Employment in Greensborough and expansion to Thomastown for larger grounds keeping contracts.

2006

Day Services Building

Cranbourne Rd servicing 73 clients. Employment services grew to 94 workers.

2008

Building Completion

All funding raised by Fund Raising Committee with no government support.

2012

Connecting Skills Australia

Woorinyan becomes Connecting Skills Australia. New Head Office on Nepean Highway Frankston, plus purchase of Seaford and Thomastown premises.

2013

NDIS Launch

The National Disability Insurance Scheme (NDIS) begins in July. Expansion of Day Services with Kankama in Mornington and Moonya in Wonthaggi.

2016/17

Expansion & Op Shops

Expanded into Traralgon, Mildura, Bendigo. Diversified into Op Shops to broaden revenue base and employment.

2018

Connecting2Australia

Changed to Connecting2Australia with 190 Day Service clients and 222 Supported employees. NDIS had significant impact on funding business.

2020/21

Covid Challenge

Timber furniture making and Bellfield business hub acquisitions, Mildura and Wonthaggi relocate to new premises with Op Shops.

2022

Future Consolidation

Four Day Service Facilities. Seven Business Hubs. Four Op Shops. Shorter House Respite & Short-Term Accommodation.

2023

19th June 70 Years

Strategic brand and cultural positioning created: Disability without limits.

What does disability look like.

1 in 5
(5.5 million) Australians have disability





37%
of households include a person with disability

Over
90%
of disabilities are invisible





7.5%
of working aged people living with disability are unemployed (double the general unemployment rate)

Workplace accessibility expense by employers is wrongly believed to be the biggest barrier to employment



Disability is a different way of moving through the world, not a barrier to living a purposeful life.

Transforming lives

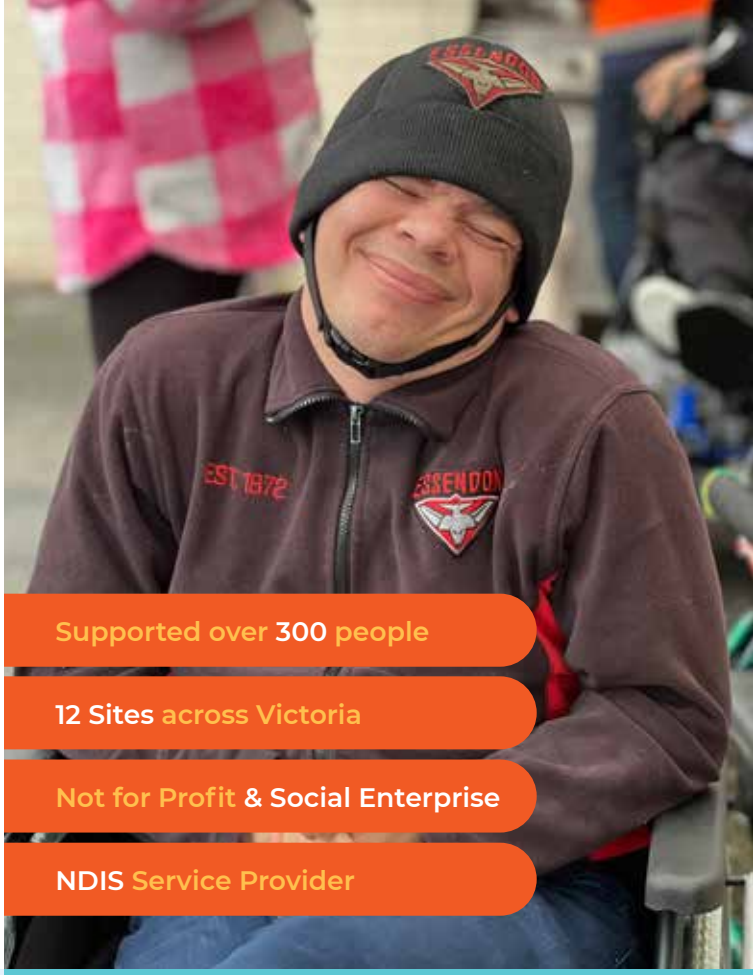
Connecting2Ability (C2A) has been empowering people with disability to live meaningful, independent lives for over 70 years.

- We know that people with disability simply want the same opportunities as everyone else, and that their ultimate aim is to live a fulfilling life in an inclusive society.
- At C2A, our tailored community and employment programs help build confidence, foster connection, and empower every individual to live the life they choose.

One size does not fit all

Disability is as diverse as the people who live with it.

- It is not defined by a symbol, but by the unique, everyday lived experiences of millions of individuals.
- While the NDIS provides a core support foundation, they cannot meet every need.
- C2A steps in to help participants through tailored day services and supported employment, giving individuals greater independence, security, and choice.

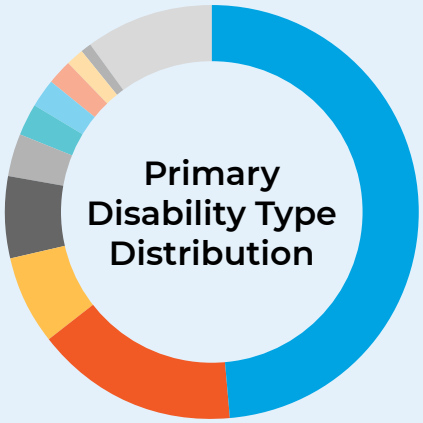


Supported over **300** people

12 Sites across Victoria

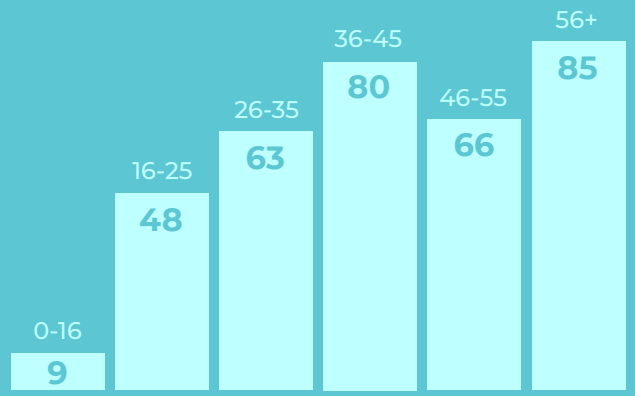
Not for Profit **& Social Enterprise**

NDIS Service Provider



- Intellectual Disability (ID)
- Autism
- Down Syndrome
- Cerebral Palsy
- Acquired Brain Injury (ABI)
- Epilepsy
- Schizophrenia
- Learning Disability
- ADHD
- Aspergers
- Other

Breakdown of Client Age Groups



Living with disability does not mean having “less to look forward to”

Inclusion and participation

Our day and community programs build essential life skills, confidence, and independence, empowering individuals to engage socially, form relationships, and actively participate in their communities.

Everyday Living and Independence

- Planning and preparing meals
- Shopping and managing money
- Safe travel and public transport

Skill Building & Development

- Computer use: business and education
- Gardening and environmental projects
- Sensory programs

Community and Wellbeing

- Urban exploration and outdoor adventure programs
- Health and wellness
- Creative arts

C2A’s accreditations and professional standards make the difference

Qualified professionals delivering complex high intensity supports

Professional development strategies ensure best practice

Individualised meaningful support

Centre-based activities enhance well-being in a healthy, fun environment

Registered NDIS Provider

Leading disability support services

We take time to listen and respect client’s choices



Marie McLellan talks about her support and community life choices with C2A.

Time with C2A: “I have been with C2A for over 22 years. I started attending in 2004 (with a short break in between) and come in 5 days a week, plus every second Saturday.”

Why Marie chooses C2A: “I came to C2A because of the variety of programs. I didn’t like the home-based community programs because they were boring.”

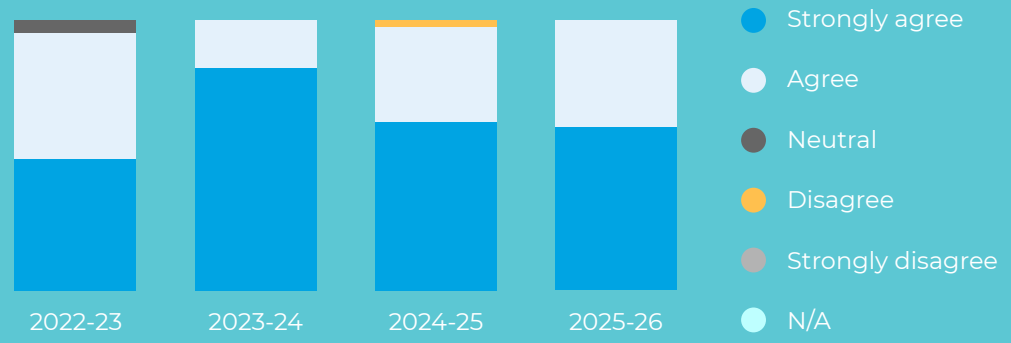
My favourite programs: “I love the craft programs, especially doing mosaics (they can take many months to complete) and scrapbooking.”

What Marie says: “I am a lot happier because the staff are very kind, caring, and supportive.”

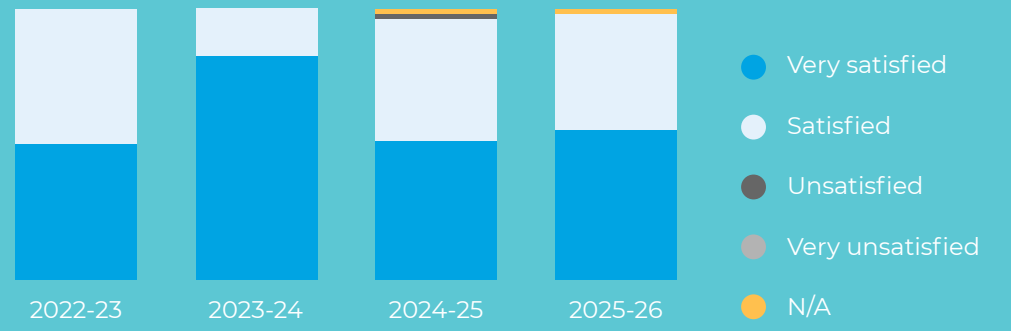


Client Survey results

I like coming to C2A



How satisfied are you with the services you receive from C2A?





Australia ranks near the bottom of the OECD for employing people with disability.

Employment with purpose

C2A's commercial operations are Social Traders Certified, helping to secure business that provides real career pathways into the workforce.

Specialised commercial services create meaningful supported employment programs

- Large scale grounds and gardens maintenance
- Fleet vehicle cleaning
- Recycling services

Employment offers financial independence and personal growth within a supportive workplace

- Build personal independence
- Develop new skills
- Work inclusively
- Experience workplace pride
- Make valuable contributions

What supported employment brings to Mark Bartholomeusz.

Time with C2A: "I have been with C2A for 24 years. I started work 1/11/2002 and normally work 3 days per week."

Why Mark chooses C2A: "I have made lots of really good friends. The staff who support us are very genuine. They look after us really well and are good people."

Jobs I have done: "I like the variety. I've worked with the gardening crew (I am good at mowing and weeding), plus car washing, assembly and packaging, quality control on plastic automotive parts, beverage recycling, and dismantling TVs at eWastec."

My favourite jobs: "Beverage recycling, because the Cleanaway team look after us, and eWastec, because I have learnt new skills like using a cordless drill."

What Mark says: "I love working for C2A because of the satisfaction I get from doing a good job."





Supported Employment

Crew Member Survey results

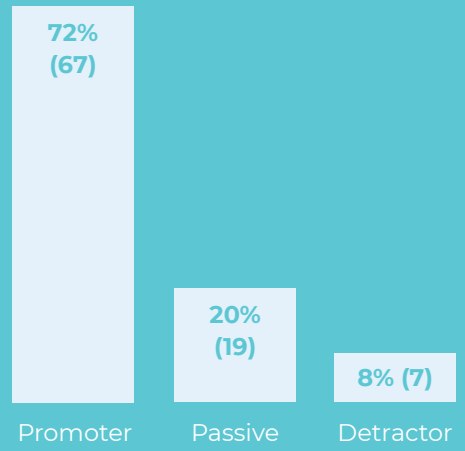
100%
Overall Satisfaction

- +25% vs 2025 (75%)
- +15% vs 2024 (85%)

65
eNPS

- +24 vs 2025 (41)
- +20 vs 2024 (45)

eNPS Categories



Opportunity Shops

C2A currently operates 4 Opportunity Shops in Mildura, Traralgon, Wonthaggi and Mt Eliza.

These shops create wonderful opportunities for both our community clients and our supported employees (crew members), and just as importantly, they stop unwanted goods ending up in landfill.

In some sites, our Community Clients can sort through donations, help with merchandise displays, and engage with retail customers providing customer service and learning invaluable money handling skills.

In our larger operations, our crew members assist across the whole retail operation.

The Op Shops are a vital part of our business model, and we are committed to expanding our store network as a true social enterprise.

Respite / Support for Carers

C2A has a small property in Traralgon called Shorter House after the wonderful family who bestowed the property to our care.

The house is equipped to cater for people with disability including a main bedroom complete with hoist and accessible bathrooms.

Clients enjoy time away from their normal living arrangements and get to experience a different community.

C2A is also a provider in the Victorian State Government Support for Carers program which gives carers from all backgrounds the opportunity to take a well-earned break.





6 Good Reasons to Support C2A

1

You are directly changing lives

For more than 70 years, C2A has supported people with disability to live their best lives by providing meaningful opportunities in both community and employment.

Donations help individuals:

- Build independence through everyday life skills (e.g. cooking, budgeting, shopping)
- Gain confidence and social connection through community programs
- Access real employment opportunities, delivering both dignity and economic participation

Your support doesn't just fund services – it enables people to participate fully in life.

2

You are addressing a major, ongoing social need

Disability affects a significant proportion of Australians, with:

- Approximately 18% of Australians living with disability
- Over one-third of households impacted
- Even with NDIS funding, individuals rely on high-quality providers to translate funding into real-world outcomes and meaningful participation.

The need is large, ongoing, and deeply human – and your contribution ensures that no one is left behind.

3

Your contribution turns into tangible, local impact

C2A operates across multiple sites in Victoria, supporting hundreds of individuals with tailored programs and employment pathways.

Donations are used in practical, visible ways:

- Supporting programs across local centres
- Funding equipment, activities, and training
- Enabling opportunity shops and community-based fundraising initiatives

Every dollar goes into programs you can see, outcomes you can measure, and lives you can transform.

4

You are supporting inclusion, dignity & economic participation

C2A focuses not just on care, but on capability and contribution:

- Participants are supported into paid employment
- Programs build skills for independence
- Individuals become active, contributing members of their communities

This is not charity alone – it's empowerment, inclusion, and long-term social impact.

5

You can trust your donation is used responsibly

C2A demonstrates:

- Strong governance and compliance with regulatory frameworks
- Transparent financial management and audited reporting
- Robust internal controls to ensure funds are used appropriately

Your contribution is protected, accountable, and directed where it is needed most.

6

Your support strengthens communities

C2A's work:

- Reduces social isolation
- Builds stronger, more inclusive local communities
- Creates economic value through supported employment programs

The benefit of your donation extends beyond individuals – it strengthens the entire community.

Disability Without Limits | C2A



Our programs



Transportation of clients out to our community-based activities often require special vehicles with hoists.

$70,000
Modified minibuses can cost us upwards of $70,000.



Art programs that help our clients to creatively express themselves require easels, canvas, paints, brushes, charcoal, pencils, cleaning materials.

$2,500
For as little as $2,500 we can set up a complete art program for 4 people.



Cooking programs that encourage independence requires cookware, small appliances to cooktops, ovens, fridges and even BBQs.

$5,000
will help us to keep our cooking facilities up to date.



Craft programs offer another outlet for self-expression and skill development.

$3,500
enables us to buy sewing machines, overlockers, accessories and consumables to run a program for 5 people.



Technology programs that enable our clients to participate in the digital world that most of us take for granted.

$2,500
will procure a refurbished desktop computer, screen, keyboard and mouse with up to date software and security.

Our programs

Our **Grounds maintenance** teams specialise in looking after large-scale properties and require a wide array of equipment to be productive in the field and **Our Ecofleet Car washing crews** wash exteriors and interiors of police vehicles and other large fleets. They use a variety of equipment to get their jobs done to a high standard.



Heavy duty trucks are needed to transport crew members, ride on mowers and other gardening equipment to and from the job site along with any gardening waste collected at the job.

$90,000
These truck can cost upwards of $90,000 to get on the road.



Where we have large scale contracts to fulfil, the trailers will be full of gardening equipment and potentially waste material. These trailers are custom built to meet our specifications.

$30,000
They can cost up to $30,000.



Most of our contracts involve large scale grounds maintenance in schools, public land or commercial sites. To get the work done efficiently and professionally requires commercial grade ride on mowers.

$25,000
They typically cost $25,000.



Garden tools (power and hand) Each crew will carry 2 push mowers, 2 brush cutters, 2 blowers, 1 edger, 1 hedge trimmer, tree loppers, hedge shears, secateurs, sprayers and a variety of other hand tools.

$8,000
A full kit for one crew will cost almost $8,000.



Aside from grounds maintenance, our crews also wash emergency vehicle and commercial car fleets, clean social housing, and participate in various recycling activities.

$50,000
A people mover will cost us around $50,000.



Equipment each crew carries a variety of equipment to achieve a professional finish including: 2 high pressure washers, portable vacuum cleaners, squeegees, buckets, and chamois.

$3,500
A full kit is worth around $3,500.

Retail

We currently operate **4 Opportunity Shops** which are an awesome part of our organisation because they:

- Provide employment opportunities for people with disability
- Keep unwanted items from ending up in landfill
- Produce an income for C2A

We have plans to expand our Opportunity Shop network, but to do so requires a capital outlay:

- Store fit out including change rooms
- Lighting
- Fixtures & fittings
- Storage racks
- Bins
- Signage
- Retail technology
- Second hand truck for donation pick up and drop off

$90,000
would get a new store up and running and help us to become more financially sustainable in our own right.







Message from Steven Johnston Connecting2Australia CEO

All of us at C2A are driven by our Purpose of enabling full and equal participation in society for people with disability.

We do this every day by supporting over 300 people with disability to live their chosen lives.

People with disability want to do lots of different things to get the most fulfilment out of spending their time with us, and so we need to provide a variety of programs to cater to a variety of wants and needs. The aim is always to enhance skills and abilities, whether in our work or community environments.

You may read that disability support organisations like us, are ripping off the NDIS, and by extension tax-paying Australians.

The vast majority of disability service providers are working hard to support their clients, and the majority don't make a surplus.

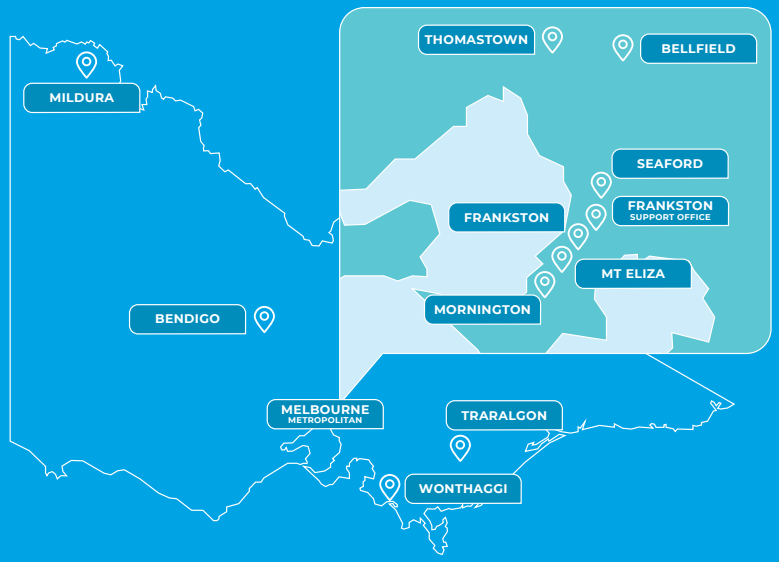
We are happy to share our independently audited financials with any prospective partner to give assurance that your contribution goes to the intended purpose and will never line the pockets of any individual or shareholder (of which we have none).

We are also happy to invite any prospective partner to visit any of our 9 operating sites, 4 Opportunity Shops, Shorter House in Traralgon, or our Support Office, to see how we work and who we work with – I can almost guarantee that it will be a life changing experience.

Any contribution that you can make – will make a difference.



Disability Without Limits | C2A



Find more about C2A

For more information or to meet the team, contact Steven on:

0494 052 459

sjohnston@c2a.org.au

c2a.org.au

Social Traders CERTIFIED SOCIAL ENTERPRISE Business for good

PEOPLE + PLANET FIRST Verified

I ♥ ndis

REGISTERED CHARITY www.acnc.gov.au/charityregulator

Quality Management ISO 9001 Global-Mark.com.au®

OHS Management System ISO 45001 Global-Mark.com.au®

Environmental Management ISO14001 Global-Mark.com.au®

Global-Mark Triple Certification











